

Accessibility Statement for GoodPud

GoodPud Inc. is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards to achieve this goal.

Measures to Support Accessibility

GoodPud takes the following measures to ensure accessibility of www.goodpud.ca:

- Incorporating accessibility into our internal policies and practices.
 - Assigning clear accessibility goals and responsibilities.
 - Regularly testing our website against recognized accessibility standards.
 - Providing staff training in accessibility best practices.
 - Engaging with accessibility consultants as needed to ensure ongoing compliance.
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Conformance Status

The **Web Content Accessibility Guidelines (WCAG)** define requirements for designers and developers to improve accessibility for people with disabilities. They define three levels of conformance: Level A, Level AA, and Level AAA.

GoodPud's website (www.goodpud.ca) is **partially conformant** with WCAG 2.1 Level AA. *Partially conformant* means that some parts of the content do not fully conform to the accessibility standard.

We are actively working to achieve full compliance and continuously monitor the site to address accessibility issues as they arise.

Technical Information

Accessibility of www.goodpud.ca relies on the following technologies to work with the particular combination of web browsers and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and Alternatives

Despite our best efforts to ensure accessibility of www.goodpud.ca, there may be some limitations. Below is a description of known limitations and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for GoodPud:

- **Third-party content:** Some content (such as embedded media, plugins, or integrations) may not meet accessibility standards. We are unable to fully control these elements but are seeking alternatives where possible.
 - **Older documents or media files:** Some PDFs, images, or videos published prior to accessibility updates or linked on the site from third-party platforms (such as social media apps) may not include appropriate tags, captions, or alternative descriptions that conform to accessibility guidelines.
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Feedback

We welcome your feedback on the accessibility of www.goodpud.ca. Please let us know if you encounter accessibility barriers:

- **Email:** sarah@goodpud.ca / polly@goodpud.ca
- **Phone:** (647) 771-8872
- **Postal Address:** 39 North Street E Unit A, Tillsonburg, ON N4G 1B4

We aim to respond to accessibility-related feedback within **5 business days** and to provide a resolution within a reasonable timeframe.

Compatibility with Browsers and Assistive Technology

www.goodpud.ca is designed to be compatible with the following browsers and assistive technologies:

- The latest versions of Chrome, Firefox, Safari, and Edge
- Screen readers such as JAWS, NVDA, and VoiceOver
- Mobile operating systems (iOS and Android) with built-in accessibility tools

Assessment Approach

GoodPud assessed the accessibility of www.goodpud.ca through the following approaches:

- Self-evaluation using automated accessibility checkers, as provided by the site platform WIX.
- Ongoing monitoring to ensure continued compliance.

Formal Complaints

If you feel that we are not meeting your accessibility requirements, you have the right to lodge a complaint. We will take all complaints seriously and will make every effort to address your concerns in a timely manner.

Date

This statement was created on: **August 21st, 2025**

This statement will be reviewed and updated regularly.